



The chaos and confusion that accompany war, disaster and international migration can separate families when they need each other most. When this happens, the Red Cross joins the search across international borders, offering a unique service that allows families to reconnect.

## What We Do

American Red Cross caseworkers at local chapters around the U.S. help families locate missing relatives by working with our partners - the International Committee of the Red Cross (ICRC) and Red Cross and Red Crescent organizations in nearly every country around the world.

Once a family member is found, the Red Cross helps them reconnect through written messages or by phone. Messages can be very brief, but the three short words "I am alive" may be all that is needed to ease the minds of distraught relatives half a world away. Red Cross messages can also be exchanged between families and their loved ones in refugee camps and detention centers to allow them to keep in contact and share family news.

This past year, the American Red Cross helped reconnect thousands of families--bridging month or years of separation to renew critical links between new communities in the U.S. and their families abroad.



## 2019: At a Glance



Assisted 37,143 People



Responded to 18,493 new requests for help



Reconnected 17,825 Families



Provided 17,722 phone calls to migrant families



Worked with 96 Red Cross and Red Crescent partners in 84 countries

## Connect with Us

For more information on American Red Cross International Reconnecting Family Services please contact us through our web inquiry system at [www.redcross.org/reconnectingfamilies](http://www.redcross.org/reconnectingfamilies) to initiate a tracing case, partnership collaboration or general information.