

## Bringing Relief, Offering Hope

Family messages transmitted by the America Red Cross can be very brief, but the three short words “I am alive” may be all that is needed to ease the minds of distraught loved ones half a world away

## At a Glance: 2019



Assisted more than 37,000 people



Responded to almost 18,500 new requests for help



Reconnected 17,825 families



Provided 17,700 phone calls to migrant families



Worked with 96 Red Cross and Red Crescent partners in 84 countries

## Connect With Us

There are three ways to find our services

1. Contact your local chapter

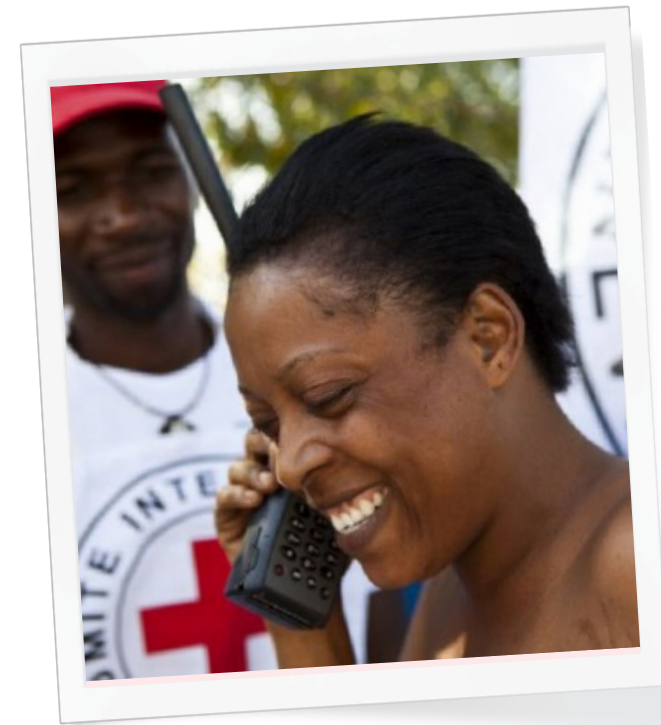
2. Call us on our national helpline

844-782-9441

3. Find us online

[redcross.org/reconnectingfamilies](http://redcross.org/reconnectingfamilies)

# International Reconnecting Families



**American Red Cross**

Reconnecting Families



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## What We Do

The chaos and confusion that accompany war, disaster and international migration can separate families when they need each other most. When this happens, the Red Cross joins the search across international borders, offering a unique service that allows families to reconnect.

## Tracing

American Red Cross caseworkers at local chapters around the U.S. help families locate missing relatives by working with our partners - the International Committee of the Red Cross (ICRC) and Red Cross and Red Crescent organizations in nearly every country around the world.

This past year, the American Red Cross helped reconnect thousands of families--bridging years of separation to renew critical links between new communities in the U.S. and their families abroad.



## Red Cross Messages

Once a family member is found, the Red Cross helps them reconnect through written messages or by phone. Messages can be very brief, but the three short words "I am alive" may be all that is needed to ease the minds of distraught relatives half a world away. Red Cross messages can also be exchanged between families and their loved ones in refugee camps and detention centers to allow them to keep in contact and share family news.



## World War II Cases

The American Red Cross restoring Family Links Team continues to work with our national and international partners to reconnect family who were separated during the Holocaust and the second world war.



## Migration Cases

Migration leaves millions of people around the globe in urgent need of humanitarian assistance every year. American Red Cross caseworkers at local chapter offices help families locate missing relatives that have been separated due to migration. Caseworkers reconnect families a local call centers, Red Cross messages or tracing cases.