



Restoring Family Links Available Services

Restoring Family Links Program – The American Red Cross reconnects the families of migrants and refugees when conflict or natural disaster occur. **(Must be separated internationally)**

Services Available –

- International Tracing
 - Used to locate missing family members who have been separated internationally as a result of conflict of other humanitarian emergencies.
- Red Cross Messaging
 - Used for family communication when other methods of communication are limited or unavailable. Includes written messages and telephone calls.
- Certificates of Detention
 - Documentation request for refugees who were registered by the ICRC.
- Travel Documents
 - Single use documents for people seeking permanent resettlement in a third country who do not have a passport or other document allowing them to cross international borders.
- Health & Welfare Checks
 - Exception based program for especially vulnerable clients such as the elderly, ill, handicapped persons, or minor children.

How to Request Services – To request services, clients must contact their local American Red Cross chapter, or call the national helpline.

Phoenix AZ – Jared Oppelt – 480-261-8028 | jared.oppelt@redcross.org

Phoenix AZ – Brian Keath – 602-347-6511 | brian.keath3@redcross.org

Tucson AZ – Elissa Maish – 520-318-6861 | elissa.maish@redcross.org

Albuquerque NM – John Gravel – 505-262-6162 | john.gravel@redcross.org

National Helpline – 844-782-9441